Below you will find a list of resources available to assist students dealing with life situations that impact their academic and personal success at VCU. If you are not sure where to begin and would like to speak with someone during business hours, call the Dean of Students Office at (804) 828-8940. If it is after hours and it is an emergency, call VCU Police at (804) 828-1234 (or 911).

**Academic Assistance**

**Campus Learning Center (CLC):** The CLC provides quality academic support to all Virginia Commonwealth University undergraduates. From one-on-one tutoring, academic coaching and drop-in tutoring to Supplemental Instruction sessions, the CLC offers a variety of ways to help students do well in their classes and reach their academic goals. More information about the CLC can be found at [http://clc.vcu.edu/](http://clc.vcu.edu/). **Phone:** (804) 827-8108 **Location:** Hibbs Hall, 1st Floor, 900 Park Ave.

**Writing Center:** The Writing Center is a peer-based learning support service for currently-enrolled VCU students. Its primary focus is to help students become the strongest writers possible. More information about the Writing Center can be found at [http://writing.vcu.edu/](http://writing.vcu.edu/). **Phone:** (804) 828-4851 **Location:** Academic Learning Commons, Room 4203, 1000 Floyd Ave.

**Career Services**

**Career Services:** Through individualized career and professional development, it bridges VCU with industry by delivering relevant services and providing success strategies. It builds and maintains community relationships through strategic engagement including evaluation, intentional outreach, and active collaboration. More information about Career Services can be found at [http://www.careers.vcu.edu/](http://www.careers.vcu.edu/). **Phone:** (804) 828-1645 **Location:** University Student Commons, 1st Floor, 907 Floyd Ave.

**Counseling**

**University Counseling Services (UCS):** UCS aims to provide comprehensive evaluation and consultation for students on best options for their mental health care. This information can include any of the following: case management, referral services to a community provider, brief individual and couples therapy, group therapy, consultation, and resiliency workshops. More information about UCS services and how to make an appointment can be found at [https://students.vcu.edu/counseling/services/](https://students.vcu.edu/counseling/services/). Students with psychiatric emergencies can reach the on-call therapist provided by UCS at (804) 828-1234. **Phone:** MPC (804) 828-6200 |
MCV Campus (804) 828-3964 Locations: MPC, University Student Commons, Room 238, 907 Floyd Ave. | MCV Campus, VMI Building, Room 412, 1000 E. Marshall St.

Private Providers: List can be obtained through University Counseling Services.

Crisis Support/Assistance

VCU Police Department: VCU Police Department provides comprehensive law enforcement and security services to MPC, MCV, and the surrounding Richmond Community. VCU Police officers are available 24 hours a day, 7 days a week. More information about VCU Police Department and their services can be found at https://police.vcu.edu/. Phone: Emergency (804) 828-1234 | Non-emergency number is (804) 828-1196 Location: 224 E. Broad St.

Dean of Students Office: The Dean of Students Office offers support and resources for students, faculty, parents, and community members who are concerned for a student’s well-being. Students can also contact the Dean of Students Office with questions and concerns regarding their own needs. More information about the Dean of Students Office can be found at https://students.vcu.edu/about-us/administration/reuban-rodriguez/dos/. Phone: MPC (804) 828-8940 | MCV Campus (804) 828-0525 Locations: MPC, Sitterding House, 901 Floyd Ave. | MCV Campus, Hunton Student Center, 2nd Floor, 1110 E. Broad St.

University Counseling Services (UCS): UCS aims to provide comprehensive evaluation and consultation for students on best options for their mental health care. This information can include any of the following: case management, referral services to a community provider, brief individual and couples therapy, group therapy, consultation, and resiliency workshops. More information about UCS services and how to make an appointment can be found at https://students.vcu.edu/counseling/services/. Students with psychiatric emergencies can reach the on-call therapist provided by UCS at (804) 828-1234. Phone: MPC (804) 828-6200 | MCV Campus (804) 828-3964 Locations: MPC, University Student Commons, Room 238, 907 Floyd Ave. | MCV Campus, VMI Building, Room 412, 1000 E. Marshall St.

National Suicide Prevention Lifeline: The National Suicide Prevention Lifeline provides free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week, across the United States. More information about the National Suicide Prevention Lifeline can be found at http://suicidepreventionlifeline.org/. Phone: (800) 273-8255

Disability Access

Disability Support Services (DSS): DSS assists in creating a learning environment where all students have equal access to every aspect of the University's programs, services, and activities. They do this through partnerships with students, faculty, and staff to promote students' independence and to ensure the recognition of students' abilities, not disabilities. DSS determines appropriate academic adjustments such as program and exam modifications, classroom accommodations, and auxiliary aids once students have self-identified themselves
and completed the eligibility process. More information about DSS can be found at https://students.vcu.edu/dss/. **Phone:** (804) 828-2253 **Location:** MPC, University Student Commons, Room 102, 907 Floyd Ave.

**Division for Academic Success (DAS):** DAS offers academic support services to students in the VCU Health Sciences schools: Allied Health Professions, Dentistry, Medicine, Nursing and Pharmacy. DAS also provides disability support services to students on the MCV Campus who have a documented disability. If you would like to request accommodations, it is recommended that you meet with a staff member at least four weeks before classes are scheduled to begin. The meetings are confidential and are one on one. More information about DSA can be found at http://das.vcu.edu/. **Phone:** (804) 828-9782 **Location:** MCV Campus, VMI Building, 1000 E. Marshall St., Second Floor

**Equity and Access Services (EAS):** EAS is committed to fostering a safe environment and ensuring equal access to education and related services to everyone affiliated with the VCU community, including visitors and job applicants, through the following areas: Title IX, all forms of discrimination/harassment, employment equity, and American with Disability Act services. More information about EAS can be found at http://equity.vcu.edu/. **Phone:** (804) 828-1347 **Location:** Moseley House, 1001 Grove Avenue

**Eating Disorder Services**

**University Counseling Services (UCS):** UCS aims to provide comprehensive evaluation and consultation for students on best options for their mental health care. This information can include any of the following: case management, referral services to a community provider, brief individual and couples therapy, group therapy, consultation, and resiliency workshops. More information about UCS services and how to make an appointment can be found at https://students.vcu.edu/counseling/services/. **Phone:** (804) 828-6200 **Locations:** MPC, University Student Commons, Room 238, 907 Floyd Ave. | MCV Campus, VMI Building, Room 412, 1000 E. Marshall St.

**University Student Health Services (Student Health):** Student Health provides quality outpatient medical care and public health services, which includes health education programming that empowers students to become full participants in their health care. Student Health services are covered by a health fee that is billed to the student's account each semester. The health fee is billed automatically to all full-time students. Part-time students are charged the health fee only if they present to clinic requesting services. More information about Student Health and services provided can be found at https://students.vcu.edu/health/services/#. **Phone:** MPC (804) 828-8828 | MCV Campus (804) 828-9220 **Locations:** MPC 1300 W. Broad St., Suite 2200 | MCV Campus 1000 E. Marshall St., Room 305
**The Wellness Resource Center (The Well):** The Well works with VCU administration and students to maximize student success by fostering a healthy campus environment. More information about The Well’s resources on body image and eating disorders can be found at [http://www.thewell.vcu.edu/healthy-living/body-image-and-eating-disorders/](http://www.thewell.vcu.edu/healthy-living/body-image-and-eating-disorders/). **Phone:** (804) 828-9355 **Location:** 815 S. Cathedral Place

**Financial Assistance**

**Student Services Center:** The Student Services Center is designed to be a “one-stop shopping” experience where students can get answers to their questions regarding their enrollment at VCU. Staff members in the Student Services Center can answer general questions about student bills, financial aid and registration. The staff also can direct students to the appropriate resources around the university based on their individual needs. More information about the Student Services Center can be found at [http://ssc.vcu.edu/](http://ssc.vcu.edu/). **Phone:** (804) 828-1550 **Location:** Harris Hall, Room 1100, 1015 Floyd Ave.

**Office of Financial Aid:** The Office of Financial Aid provides information and assistance on aid programs and financing options to qualified student who desire to pursue an education at VCU may do so without the hindrance of financial barriers. More information about the Office of Financial Aid can be found at [http://finaid.vcu.edu/](http://finaid.vcu.edu/). **Phone:** (804) 828-6669 **Location:** Harris Hall, 1st floor, 1015 Floyd Ave.

**Do the Math:** This website contains information on financial literacy and responsibility. More information about Do the Math can be found at [http://www.dothemath.vcu.edu/](http://www.dothemath.vcu.edu/).

**The Money Spot:** The Money Spot provides FREE peer to peer financial counseling for students regarding financial aid, student loans, budgeting, credit and more. We do not help with investments or small businesses. All the meetings are strictly confidential and there will always be a supervisor in the office should the Money Coaches not be able to answer a question. You can email themoneyspot@vcu.edu for more information on their services. **Location:** Hibbs Hall, Room 211

**Health Services**

**University Student Health Services (Student Health):** Student Health provides quality outpatient medical care and public health services, which includes health education programming that empowers students to become full participants in their health care. Student Health services are covered by a health fee that is billed to the student's account each semester. The health fee is billed automatically to all full-time students. Part-time students are charged the health fee only if they present to clinic requesting services. More information about Student Health and services provided can be found at [https://students.vcu.edu/health/services/#](https://students.vcu.edu/health/services/#). **Phone:** MPC (804) 828-8828 | MCV Campus (804) 828-9220 **Location:** MPC, 1300 W. Broad St., Suite 2200 | MCV Campus, 1000 E. Marshall St., Room 305
Student Health After-Hours: Student Health Services is closed after hours and on weekends & holidays. However, a designated staff member is available for phone consultation after regular office hours if an urgent medical problem arises. The on-call medical provider can be reached at (804) 828-8828 or (804) 828-9220. Students with psychiatric emergencies can reach the on-call therapist provided by University Counseling Services at (804) 828-1234.

Urgent Care Resources:
- **Patient First** (multiple locations): Closest location to VCU is **Patient First - Carytown**, 12 N. Thompson St, (804) 359-1337, open 8am to 10pm daily
- **BetterMed Urgent Care** (multiple locations): Closest location to VCU is near Willow Lawn, 5215 W. Broad St, (804) 554-5688, open 8am to 8pm daily
- **CVS Minute Clinics** (multiple locations)

Local Emergency Rooms & Hospitals: Students who desire emergency room evaluation should proceed directly to the emergency room or call 911. It is not necessary to contact Student Health’s on-call provider for an emergency room referral.
- **VCUHS Emergency Room**: 501 North 12th St, Richmond, VA 23298; (804) 828-5250
- **St. Mary’s Hospital**: 5801 Bremo Rd, Richmond, VA 23226; (804) 285-2011
- **Chippenham Hospital**: 7101 Jahnke Rd, Richmond, VA 23225; (804) 320-3911
- **Johnston Willis Hospital**: 1401 Johnston-Willis Dr, Richmond, VA 23235; (804) 330-2000
- **Henrico Doctors Hospital**: 1602 Skipwith Rd, Richmond, VA 23229; (804) 289-4500
- **Memorial Regional Medical Center**: 8260 Atlee Rd, Mechanicsville, VA 23116; (804) 764-6300

The Wellness Resource Center (The Well): The Well works with VCU administration and students to maximize student success by fostering a healthy campus environment. More information about The Well’s resources can be found at [http://www.thewell.vcu.edu/](http://www.thewell.vcu.edu/). **Phone**: (804) 828-9355 **Location**: 815 S. Cathedral Place

Sexual and Gender-Based Harassment/Interpersonal Violence

Confidential Services

The Wellness Resource Center (The Well): The Well provides sexual assault, domestic and/or dating violence, and stalking services through confidential advocates who are here to provide VCU students with support and options as they determine their next steps. More information about The Well’s resources can be found at [http://www.thewell.vcu.edu/](http://www.thewell.vcu.edu/). **Phone**: (804) 828-9355 **Location**: 815 S. Cathedral Place

University Counseling Services (UCS): UCS aims to provide comprehensive evaluation and consultation for students on best options for their mental health care. This information can include any of the following: case management, referral services to a community provider, brief
individual and couples therapy, group therapy, consultation, and resiliency workshops. More information about UCS services and how to make an appointment can be found at https://students.vcu.edu/counseling/services/. Phone: (804) 828-6200 Locations: MPC< University Student Commons, Room 238, 907 Floyd Ave. | MCV Campus, VMI Building, Room 412, 100 E. Marshall St.

**University Student Health Services (Student Health):** Student Health provides quality outpatient medical care and public health services, which includes health education programming that empowers students to become full participants in their health care. Student Health services are covered by a health fee that is billed to the student's account each semester. The health fee is billed automatically to all full-time students. Part-time students are charged the health fee only if they present to clinic requesting services. More information about Student Health and services provided can be found at https://students.vcu.edu/health/services/#. Phone: MPC (804) 828-8828 | MCV Campus (804) 828-9220 Locations: MPC, 1300 W. Broad St., Suite 2200 | MCV Campus, 1000 E. Marshall St., Room 305

**Non-Confidential Services**

**Equity and Access Services (EAS):** EAS is committed to fostering a safe environment and ensuring equal access to education and related services to everyone affiliated with the VCU community, including visitors and job applicants, through the following areas: Title IX, all forms of discrimination/harassment, employment equity, and American with Disability Act services. More information about EAS can be found at http://equity.vcu.edu/. Phone: (804) 828-1347 Location: Moseley House, 1001 Grove Avenue

**VCU Police Department:** VCU Police Department provides comprehensive law enforcement and security services to MPC, MCV, and the surrounding Richmond Community. VCU Police Officers are available 24 hours a day, 7 days a week. More information about VCU Police Department and their services can be found at https://police.vcu.edu/. Phone: (804) 828-1196 Location: 224 E. Broad St.

**Safety**

**VCU Police Department:** VCU Police Department provides comprehensive law enforcement and security services to MPC, MCV, and the surrounding Richmond Community. VCU Police Officers are available 24 hours a day, 7 days a week. More information about VCU Police Department and their services can be found at https://police.vcu.edu/. Phone: (804) 828-1196 Location: 224 E. Broad St.

**RamSafe:** RamSafe is the point-to-point evening transportation service dedicated for VCU students, faculty and staff. The program provides free transportation to on-campus locations and nearby residences and buildings within defined boundaries on the Monroe Park and MCV
RamSafe operates 365 days a year. More information about RamSafe can be found at http://www.parking.vcu.edu/transportation/ramsafe/.

**LiveSafe:** VCU Police provides the [LiveSafe mobile app](https://police.vcu.edu/stay-safe/livesafe/) to the VCU community. The free app is extremely user friendly and available on all Android and iOS devices. It is a powerful safety tool that allows for more efficient exchanges of information between members of the community and the police department. Users can send the VCU Police information about crimes or ongoing incidents. Users can even send along photos or videos evidence of what is occurring. The VCU Police can also transmit information to users about ongoing incidents or important safety tips. Tips submitted through LiveSafe are monitored by VCU Police dispatchers 24/7, just as all emergency calls at VCU are monitored. More information about LiveSafe can be found at https://police.vcu.edu/stay-safe/livesafe/.

### Substance Abuse Services

**The Wellness Resource Center (The Well):** The Well works with VCU administration and students to maximize student success by fostering a healthy campus environment. These efforts include supporting our student through various substance abuse services: [Recovery Support](http://www.thewell.vcu.edu/), the [Recovery Clubhouse](http://www.thewell.vcu.edu/), and the [Pathways to Choices](http://www.thewell.vcu.edu/) program. More information about The Well’s substance abuse services can be found at [http://www.thewell.vcu.edu/](http://www.thewell.vcu.edu/).

**Phone:** (804) 828-9355  **Location:** 815 S. Cathedral Place

### Other

**Student Conduct & Academic Integrity (SCAI):** SCAI is responsible for administration of the Student Code of Conduct, the VCU Honor System, and other related polices – including policy creation, regular assessment, and compliance with federal reporting. More information about SCAI can be found at [https://students.vcu.edu/studentconduct/](https://students.vcu.edu/studentconduct/).  **Phone:** (804) 828-1963  **Location:** University Student Commons, 2nd Floor, 907 Floyd Ave.

**Residential Life and Housing (RLH):** RLH provides on-campus housing and living learning programs for undergraduates and graduate students. More information about RLH can be found at [http://www.housing.vcu.edu/](http://www.housing.vcu.edu/).  **Phone:** (804) 828-7666  **Location:** 301 W. Cary St.

**Off Campus Student Services:** Off Campus Student Services provides resources and information for students looking for off campus housing. More information about off campus housing can be found at [https://offcampus.usca.vcu.edu/](https://offcampus.usca.vcu.edu/).  **Phone:** (804) 828-4514  **Contact:** Lisa Mathews-Ailsworth at [lmathewsails@vcu.edu](mailto:lmathewsails@vcu.edu)

**Office of Multicultural Student Affairs (OMSA):** OMSA is a resource for Virginia Commonwealth University (VCU) students, faculty and staff. The primary mission of OMSA is to assist traditionally underserved and/or underrepresented student populations (i.e. race, ethnicity,
sexual orientation, and gender) through advising, support, program development, retention, mentoring and by promoting an appreciation of diversity throughout the campus community. More information about OMSA can be found at http://www.omsa.vcu.edu/. 
**Phone:** (804) 828-6672 **Location:** MPC, University Student Commons, Room 215, 907 Floyd Ave.

**Military Student Services (MSS):** MSS addresses the unique needs of incoming and current veterans, active military and dependent students by counseling them during the application process, directing them to available educational benefits and referring them to helpful university services during their time here. More information about MSS can be found at http://www.militaryservices.vcu.edu/. **Phone:** (804) 828-6563 **Location:** MPC, Harris Hall, Room 3122, 1015 Floyd Ave.

**RamPantry:** RamPantry exists to address food insecurity by providing in-need VCU students with emergency food. Any VCU student with a VCU ID can access the Pantry. Food can be picked up at RamPantry once a week on Wednesdays or Thursdays on the Monroe Park Campus or by appointment on the MCV Campus. More information about RamPantry can be found at http://www.vcustudentfoodpantry.com/. **Phone:** (804) 677-2259 **Location:** MPC, University Student Commons, Room 121, 907 Floyd Ave.

**Transfer Center:** The VCU Transfer Center is dedicated to providing information, and support to transfer students, which will enhance their opportunities to develop strong academic preparation; ensure a smooth and seamless transition to Virginia Commonwealth University; and provide the resources necessary for successful progress toward graduation. More information about the Transfer Center can be found at http://www.transfer.vcu.edu/. **Phone:** (804) 827-1349 **Location:** MPC, 224, Hibbs Hall, 900 Park Ave